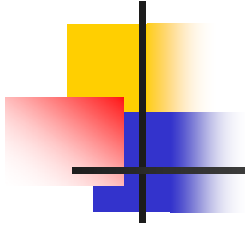




Good Morning, Welcome Back



Just want to talk about a different perspective regarding EOCs

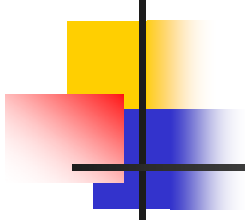
Will cover some basic points of EOC Operations and then take a look at a different approach to EOCs in general

Hopefully you will take away some different ideas and thoughts



Emergency Operations Center...A different thought ?

- Definition
- Purpose
- Design
- Assumptions
- Expectations



Definition

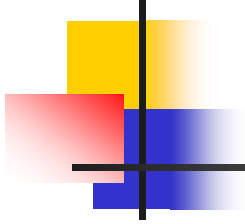
EOC is a central command and control facility responsible for carrying out the principles of emergency preparedness, emergency management, and disaster management functions.

Responsible for the “BIG PICTURE”

Responsible for moving/acquiring Resources

Responsible for information collection and dissemination

Responsible for maintaining continuity of the organization



Purpose

To: Coordinate, Cooperate, Communicate, Collaborate
With;

Federal, State, Towns, Villages, Other Departments
within in your jurisdiction, Other Counties, and
everybody else.



Assumptions

It is supposed to be our WALMART, were we go to get everything.....

It is supposed to be CHEERS, were everybody knows your name.....

Who would have these assumptions??

Why??

Do we need to correct them?

Could these assumptions effect the operation of the EOC?



Expectations

What are your Governments Expectations

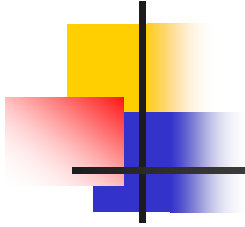
What are your expectations as the EOC Manager

What are the media's expectations

The right people at the right desk at the EOC

Who will be the decision makers

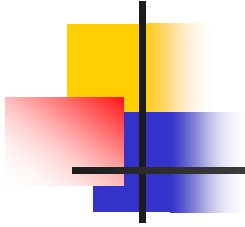
What are the decision's that have to be made



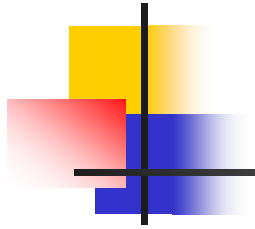
Have you given any thought about the types of incidents the EOC may encounter??

Health related, Law Enforcement, Natural, Man – made, Cyber, or other events

Have you associated all of your response plans to the EOC?



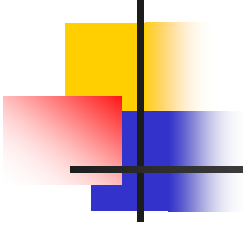
All Hazard Mitigation
Hazardous Materials
Spontaneous Volunteers
Resource Management
Fire Mutual Aid
Debris Management

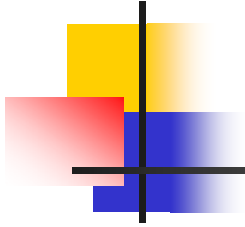


Can your EOC adapt to different events?

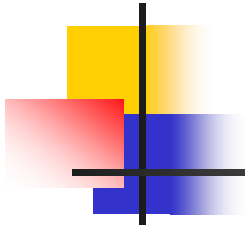
Remember;

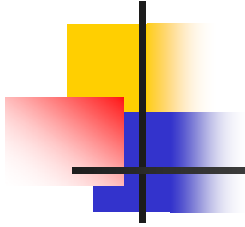
Emergency Operations Center are essential for the direction, control, and coordination of emergency response efforts.





Have you given any thought to these five EOC concepts

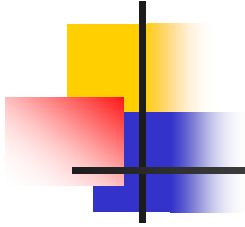




EOC Concepts

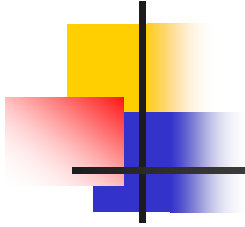
Five Concepts for you to consider;

- Flexibility
- Sustainability
- Security
- Survivability
- Interoperability



Flexibility

Can you scale operations and adapt operational space to the all hazard event?



Do you have sufficient
space to expand

Equipment

Furniture

Administrative supplies

Sufficient bandwidth

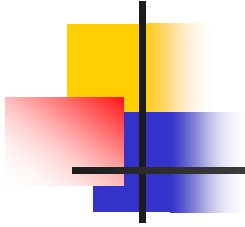
Telecommunications

Computer support

Additional Staff

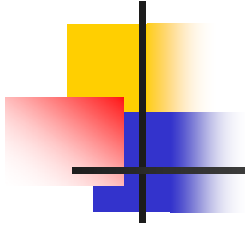
Can your EOC become
mobile?

Support other
agencies



Sustainability

Can your EOC support operations for an extended duration?



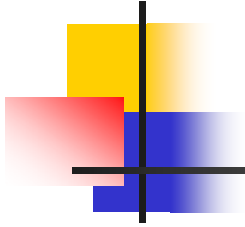
Are you able to sustain operations 24 hours a day/seven days a week.

Can the EOC meet the staff operational needs?

Can the EOC sustain technology?

Can the EOC sustain resources?

Can the EOC sustain impacts from an
All-Hazard event or incident



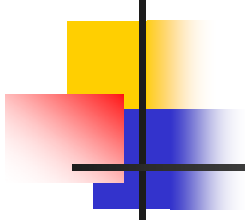
Survivability

Do you have an alternate site, is it fully functional or partial

If partial operational what do need to have there?

Can you sustain the effects of a realized potential risk an continue operations

What about your staff



Security

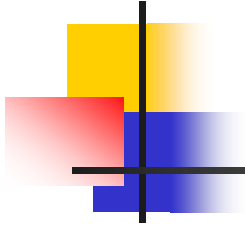
Do you have sufficient security and structural integrity to protect the facility

Is security in place to protect your communications and technological systems

Is security in place to protect its occupants

Is security in place to protect disclosure of sensitive material

Do you have an agreement with security



Interoperability

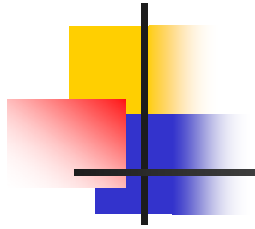
Can you share common principles of operations and exchange routine and time-sensitive information with other EOCs

Can you communicate with other government EOCs, State EOC



Thought?

If you already have an established EOC, when was the last time you conducted an assessment.



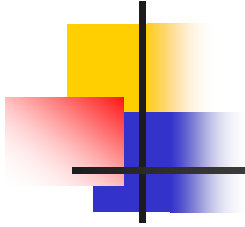
Assessment Considerations

Is the EOC in the proximity of a Government Center

Do government executives/key officials have rapid access to the EOC

Are additional government personnel readily available to augment the EOC

Is the EOC located in a centrally located area for rapid response to all parts of the jurisdiction



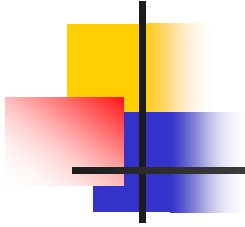
Is the EOC located in a facility that has structural integrity

Can the EOC be quickly secured

Is the EOC located near an adequate road network (different ways in)

Does the EOC have adequate parking

Does the EOC area have an helicopter landing pad



Is the EOC space dedicated and configured for EOC use or multi use

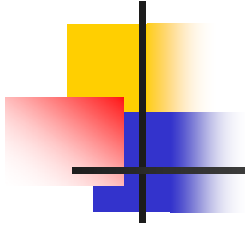
Is the EOC one large complex or several rooms

Does the EOC have the ability to expand

Does the EOC have a dedicated Operations room

Does the EOC have a dedicated meeting room

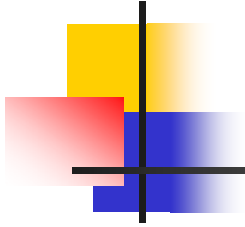
Does the EOC have a room for the policy group



Can the EOC support other agencies and their resource needs

Are physical security measures presently used at the EOC, if not....

What security features, such as access controls, barriers, secure areas, and surveillance devices are required for the EOC



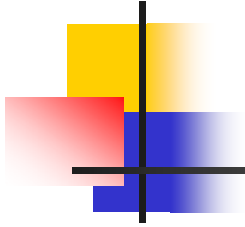
What access control device do you have for your EOC,

Is it a badge or card swipe system,

Is it adequate to control the facility

Is it adequate to control access within the facility

Is it able to expand to meet the demands of the facility

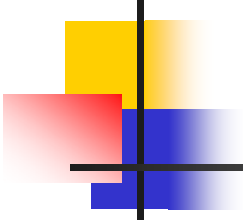


Does the appropriate staff have 24 hour access to the facility

Who has control of the credentialing of staff to the facility

Who controls the access cards: outside vendor, IT, Law Enforcement, another department

Can security be increased commensurate with higher threat levels



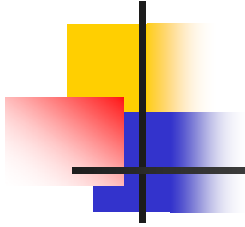
Probably wondering after the assessment of your EOC, What are the problems that can be avoided.

Where do I get money for upgrades

Who do I really work with

How do I justify an EOC

Who do I train



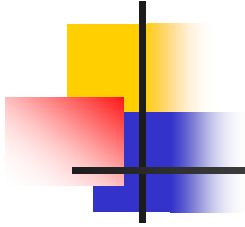
\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$ - Start with the following grants:

SHSP

EMPG

HMPG

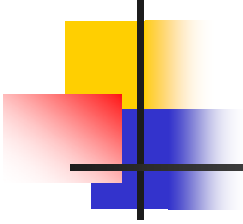
Budget



SHSP – Check the AEL; phones, cable, radios, computers, Power Point Projectors, Televisions, Resource tracking software (DLAN, WEB-EOC), Servers, Security Cameras

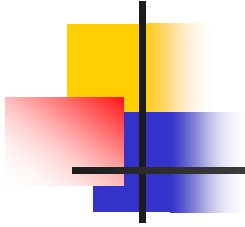
EMPG – Tables, Chairs, White Boards, Supplies,

HMPG – Planning, Training,



A suggested list of players that will make an impact on your EOC development:

Administration, IT, Law Enforcement, Policy Group, EMS, Fire, State Agencies



EOC Justification:

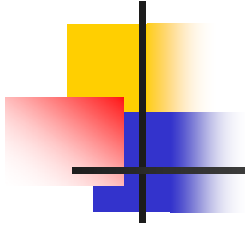
Can it be multi use

Back – up 911

Reduce the cost of duplication

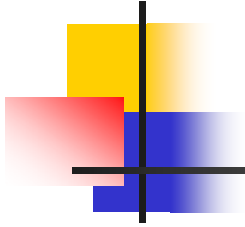
Definitive line of communications during an
emergency

Better coordination of resources



Who do I train?

Everybody or a select group, or a diversified team, department heads, fire, ems, outside resources,.....the mailman?



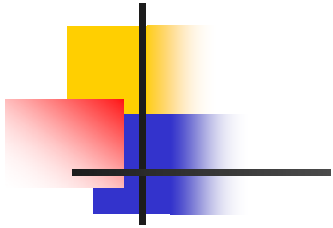
What is our EOC

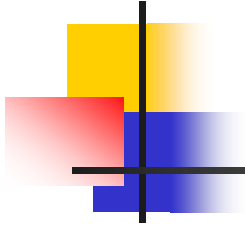
Emergency Coordination Center

Emergency Logistic Center

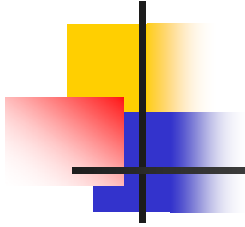
Emergency Resource Management Center

What do you really want it to be or need it to be!





Questions?



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