

Ready Seniors! Workshop Series

- Partnership between FEMA Region II, HHS ACL, CMS, and SAMHSA
- Two Main Objectives:
 1. Promote business continuity and employee preparedness among the organizations that provide critical healthcare and social services to the senior citizen populations.
 2. Empower these agencies to become conduits for preparedness with the clients and clients' families they interact with.

Ready Seniors! Workshop Series

- Target Audience
 - Nursing homes / skilled nursing facilities
 - Assisted living communities
 - Senior housing authorities
 - Senior community centers
 - Adult daycare centers
 - Home health aid networks
 - Dialysis centers
 - Home delivery services (i.e. oxygen delivery, pharmacy delivery, Meals on Wheels, etc.)
 - Other agencies or organizations that serve the senior communities

Workshop Agenda

- Presentation: Business Continuity Basics and Preparedness Messaging (FEMA)
- Presentation: Preparedness Planning (ACL)
- Presentation: Facility Requirements (CMS)
- Presentation: Mental Health Preparedness (SAMHSA)
- Case Study and Lessons Learned from Recent Disasters
- Afternoon Scenario-Based Discussion (Winter Storm)
 - Module One: Pre-Event Preparedness
 - Module Two: Post-Event Response

Current Schedule

- March 12, 2018 – New York City
- May/June – Teaneck, NJ
- Open to scheduling after that

FEMA Region II Shelter-in-Place Workshop

- Workshop to prepare the whole of community for the unique challenges of sheltering in place for an extended period of time.
- Utilizes the scenario of an Improvised Nuclear Device, emphasis on learning for all hazards
- Have conducted 15 workshops throughout Region II (700+ attendees)
- Target audience is really any business owner, emergency manager, emergency planner, public safety professional, etc.

FEMA Region II Shelter-in-Place Workshop

- Presentation: Medical Effects of Ionizing Radiation
- Presentation: Improvised Nuclear Devices and Basics of Shelter-in-Place
- Presentation: Alternate Methods of Communication
- Scenario
 - Initial Response (first hour)
 - Intermediate Needs (24-48 hours)
 - Long-Term Impacts (48 + hours)

FEMA Region II Shelter-in-Place Workshop

March 15, Hartford, CT (FEMA Region I)

Open to scheduling more.

Campus Shield Active Shooter Workshop

- Intended as a platform for colleges and universities to exchange ideas, challenges, and best practices for active shooters on their campuses.
- Includes the FBI and DHS PSA when available.
- Aimed at campus public safety, HR, student affairs, communications departments, along with local first responders.
- Utilizes the threat of a complex coordinated attack.
- Have conducted 5 of these workshops (+300 attendees)

Campus Shield Active Shooter Workshop

- Presentation: Continuity of Operations Basics
- Presentation: FBI Active Shooter Program
- Exercise Module One: Protection Focused
- Presentation: FBI “Coming Storm” Video
- Exercise Module Two: Response Focused
- Exercise Module Three: Recovery Focused

Campus Shield Active Shooter Workshop

March 16, 2018 – Long Island University Post Campus

Open to scheduling more



Long Term Power Outage Continuity Workshop
FEMA Region II with Con Edison
January 25th, 2018



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Purpose

The purpose of this workshop is to provide attendees with a platform to expand upon your public safety and continuity plans to discuss the unique challenges of responding to, and recovering from a long term power outage.



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Objectives

- Objective 1.** Review, update and revise current continuity plans specific to the effects of a long-term power outage.
- Objective 2.** Facilitate active learning opportunities and peer-to-peer exchanges, highlighting beneficial redundancies and identifying potential gaps in long term continuity plans.
- Objective 3.** Determine how information will be shared and gathered based on current plans.



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Agenda

Time	Activity
January 25 th , 2018	
0930	Registration
1000	Welcome and Opening Remarks
1030	Con Ed grid briefing
1045	Break
1030	Module 1: Briefing, Breakout Discussion, and Brief-Back
1130	Lunch
1230	Module 2: Briefing, Breakout Discussion, and Brief-Back
1330	Module 3: Briefing, Breakout Discussion, and Brief-Back
1430	Hot Wash
1500	Closing Remarks
1500	Adjourn



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FEMA COOP Power Outage Workshop

FEMA Welcome

Lai Sun Lee Deputy Regional Administrator

January 25th, 2018



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FEMA COOP Power Outage Workshop

FEMA Welcome

Andrew Couch Director Continuity

Implementation Division

January 25th, 2018



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FEMA COOP Power Outage Workshop
Con Ed Welcome

January 25th, 2018



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FEMA COOP Power Outage Workshop
Con Ed Background Presentation
Con Ed Chief Engineer – Dan Taft

January 25th, 2018



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FEMA COOP Power Outage Workshop
Discussion Modules

January 25th, 2018



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Module One:

24-48 hours



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20
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January 25th, 10:00

A cyber attack occurred 2 days ago on our electrical grid that has knocked out power to the Northeastern United States

Trains in NYC are not moving, traffic is at a standstill throughout the area.

Social media posts are reporting sporadic areas of unrest.

Businesses across the area are looking for answers as to how long this will last.



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Key Issues

- Confirmed power outage throughout Northeast.
- No specific information on the type of cyber attack on grid.
- Unknown exactly what is affected.
- No word on restoration of power.



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Group Discussion

30 minutes of discussion

Select someone to brief back to the
Plenary



Module Two

48 hours - 2 weeks



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Two weeks +

Power has now been off for almost two weeks

Gas stations without generators are running out of gas

Subways still not operating.

Limited information about how long it will take the electrical companies to get the power back up and running



Key Issues

- More information on cyber attack determines only power was affected.
- Reports that power outage may continue for weeks.
- Resources have become very difficult to acquire.



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Group Discussion

30 minutes of discussion

Select someone to brief back to the
Plenary



Module Three

Nearing 30 days



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Nearing 30 Days

Power beginning to come back on in places.

Reports that power should be fully restored shortly.

Parts of NYC have power, other parts do not. Very sporadic – off and on



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Key Issues

- Cyber threat neutralized.
- News reports that distributors of resources such as fuel are getting resupplied shortly.
- Employees looking for information.
- News media has arrived on the scene and will be expecting information.



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Group Discussion

30 minutes of discussion

Select someone to brief back to the
Plenary



On January 25, 2018, FEMA Region II and Con Edison sponsored a Long-Term Power Outage Continuity of Operations Workshop. The intent of this workshop was to promote preparedness among public and private entities when faced with a long-term power outage caused by a cyberattack.

Observations:

- Communication is key w/ all parties involved (employees, families, vendors/clients, etc.)
 - Utilize social media and message boards in high concentration areas
 - Partner **OEMs** (Office of Emergency Management) may assist w/ communication
 - Contact crisis management team
 - Have common language between regions/offices
 - Keep everyone up to date of changes
- Send essential functions to other offices
 - Pre-identify skill sets and available resources for necessary action
 - Designate secondary roles/responsibilities
- Create calendar for priorities
- Business Continuity Managements Go Kits equipped w/ solar powered two-way radios
- Implement use and training of satellite phones, **GETS** (Government Emergency Telecommunications Service), **WPS** (Wireless Priority Service)
- Get familiar with HR policies/functions in emergency situations
- Plan for travel/delivery services and credentialing
- Prioritize resources (fuel, water, etc.)
- Work w/ local **EOCs** (Emergency Operations Center), **ISACs** (Information Sharing and Analysis Center)
- Ensure corporate responsibility for employees/staff
- Think about short-term decisions that can be long-term
- Need financial planning to get things up and running
 - Have immediate safety inspections
- Help common citizens, not just employees
- Provide psychological support along with work and health safety outlets
- Recap what happened, compile After Action Reports, revisit plans
- Invest in cyber insurance
- Give a break to those who worked throughout outage to maintain things



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